

Request for Proposal (RFP) – Call Recorder System Upgrade & License Migration

We are currently running **Avaya IP Office Release 9.1** along with **Contact Recorder** and plan to upgrade to the **latest supported version (R12 or higher)**.

Interested vendors are invited to submit their **final proposals** for the complete upgrade, including all necessary migration licenses, system upgrade, and support.

Required Licenses (Minimum)

Vendors must include the following licenses in their proposals:

1. **IP Office R10+ Voicemail Pro 2 ADI Migration (Qty: 2)**
2. **IP Office R10+ Media Manager ADI Migration (Qty: 1)**
3. **IP Office R12 Essential Edition Migration Upgrade (Qty: 1)**
4. **IP Office R12 Preferred Voicemail Pro Migration Upgrade (Qty: 1)**

Vendors are also required to propose **any additional licenses** (if applicable) to ensure a complete and smooth migration from IP Office R9.1 to the latest supported version.

Proposal Requirements

- Provide **final pricing** for all licenses (no hidden charges).
 - Clearly mention **installation and support charges separately**.
 - Ensure compatibility with **Contact Recorder** after migration.
 - Confirm delivery and implementation timelines.
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Submission Details

- Proposals must be submitted by **October 10, 2025**.
 - Send your proposals to: ✉ procurement@pakchinainvest.com
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For Further Information

To request the complication file or for additional details, please contact:

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